

This week in our series - Key Ingredients: Catching up with the IPHFHA Board - we connected with Scott Arbuthnot.



Green, OH





DID YOU KNOW?

Childhood Dream

My dad was a fireman when I was young & I remember seeing pictures of him in the newspaper – once, he was pictured on an ambulance gurney taking oxygen. The article described how he went back into a burning building to save members of a family by carrying them out over his back. As a young boy, I just remember thinking 'My Dad is a Hero!' and I wanted to be him, a firefighter. Moreover, I recall just wanting to be a champion for the underdog, those most in need.

Favorite Quote

Striving for success without hard work is like trying to harvest where you haven't planted.

700

Best Part of Being a Franchisee

Every year we have our
"Manager Awards
Ceremony" (the MAC) and
our Service Awards. I still get
goose bumps when I see our
team members, who often
give everything, walk across
the stage to be recognized in
front of their peers and
family.

Inspirations

My parents for always being there to support me and for encouraging hard work. My English and reading teachers who fostered my curiosity for learning, and my football & track coaches for driving my desire to push myself/talents to a higher level. In basic & advanced training, my drill sergeants encouraged perseverance and getting up when you get knocked down. And undoubtedly my wife, Michele, who reminds me to just stop sometimes and focus on what's here in front of me. I'm a lifelong learner. I also love to serve and currently serve on the Technology, SOC, Cheese Hedging, and Audit & Budget Committees, as well as the Franchise Crisis Core Team and PHNPC.